

GENERAL CARE OF YOUR ROLLER DOOR

PLASTISOL OR LAMINATED FINISH – Your roller door has been made using galvanised steel which has a Plastisol or laminated finish on the exterior side. This roller door does not need to be painted. However, all exposed surfaces require some attention to guard against the premature onset of corrosion and any other harmful atmospheric effects. If harmful deposits are not removed regularly, this will seriously affect the appearance and life of the door. Bird droppings should be removed immediately as these can be particularly caustic.

Your roller door should be washed on a regular basis. Washing of the door with clean water and a cloth every 14 days is recommended. Never use detergent, abrasive, caustic or solvent based cleaners as they may damage the door surface. Particular care should be taken to clean areas of the door not normally washed by rain, including the top of the door roll inside the garage. NOTE: In locations where there is likely to be salt in the air, more frequent washing is advisable.

Do not paint the surface of the roller door. Do not paint inside the guide tracks or on the Nylofelt running strips.

LOCK – Your lock does not require special maintenance, however, if the lock barrel becomes stiff, the application of powdered graphite is recommended. Do not grease or oil the lock.

The plastic section of the faceplate should be washed with soapy water and rinsed well. Strong solvents, such as acetone, should not be used as these will damage the surface. **WARNING!** Do not disassemble the lock mechanism.

When opening the door, always make sure the key is withdrawn from the lock. If this is not done, the lock mechanism may be damaged and the key bent or broken. Tilt-a-dor does not stock copies of keys. If the keys are lost it will be necessary to replace the lock mechanism.

GUIDES – Never grease or oil the door guides or the Nylofelt running strips and this will clog the Nylofelt and spoil the operation of the door. It is recommended that you occasionally clean the inside of each guide with a cloth dampened with methylated spirit. This will remove any grease or dirt. After the guides have been cleaned, a silicon spray may be used in the guides to assist with the smooth operation of the door. **Note: WD40 or similar oil based sprays are not silicon and should not be used.**

Care should be taken not to damage the Nylofelt, however, if it is cut or damaged, a lighted match should be used to quickly seal the ends of the nylon braiding, to stop any further deterioration.

REGULAR MAINTENANCE

Tilt-a-dor recommends that you check the operation of your roller door at least every six months (more regularly in extreme environments or frequent use). If the door has a remote control automatic opener, it will be necessary to dis-engage the automatic and put it onto manual mode. The effort required to manually open and to manually close the door should be about the same. If the door is difficult to operate then check:

- (1) that the nylon braiding running strips on each side of the door have not slipped from the edge and are not jamming the door;
- (1) that the door is running correctly in the guides and the guides are straight and perpendicular; and
- (2) that the inside surfaces of the guides are clean and free of obstructions (see paragraph on care of nylon braiding).

If you have checked these (and corrected where necessary) and the door is still difficult to operate, the door will need a service to adjust the spring tension and possibly other operational parts of the door. This service should only be carried out by an experienced garage door technician.

If you have a remote controlled automatic opener fitted to your door, it is particularly important that you ensure the optimum operation of the door, otherwise you may reduce the life of the opener.

To keep your door running well, it is recommended that your door is serviced by an experienced door technician every 12 months or earlier if required. More regular servicing may be required in extreme environments or where the door is used more frequently than normal.

SPRING TENSION – It is natural for springs to lose tension over time as they stretch with use. When spring tension is adjusted or when your door is first installed it is usual to apply a little more tension that is required for balanced operation. This will allow for the normal “settling in” of the springs. Adjustment of the spring tension should only be carried out by an experienced garage door technician.